

Landlord Residential Building Insurance

Additional Information Guide

The Additional Information Guide (Guide) is designed to provide you with additional information about excesses, how we calculate premiums and the discounts available under the policy. You should read this Guide together with our Terri Scheer Landlord Residential Building Policy Product Disclosure Statement and Policy Wording (PDS) dated 11/12/2020.

This Guide is relevant to you if your policy has a commencement or a renewal date on or after 30/07/2022.

Your excess

What is an excess?

An excess is an amount you pay towards the cost of your claim for each incident covered by your policy. Sometimes you might have to pay more than one type of excess.

The amount and types of excesses that apply to your policy are shown on your policy schedule. The total excess you are required to pay is determined by the circumstances of your claim.

The different types of excesses are:

Claim type	Excess
Tenant damage	You may choose the amount of this excess from the range we offer. Your excess will be shown on your policy schedule*.
Earthquake or tsunami	You may choose the amount of this excess from the range we offer. Your excess will be shown on your policy schedule*.
Building damage	You may choose the amount of this excess from the range we offer. Your excess will be shown on your policy schedule*.
Loss of rent, Liability to others or any 'Benefits within your sum insured' and 'Benefits in addition to your sum insured' listed in Section 1	No excess applies.
Unoccupied excess	This excess is \$1,000 and applies in addition to any other applicable excess if we agree to provide cover while your property is unoccupied for a period of 90 days or more in addition to any other applicable excess.

* In certain circumstances we may impose a higher excess than the amounts listed above and this amount will be shown on your policy schedule and this is your applicable excess instead.

We may impose a higher excess where we assess you to be a greater than usual risk based on your claims history.

If you are required to pay a higher excess the amount will be shown on your policy schedule.

About your premium

The amount you pay for this insurance is called the premium. The premium includes any applicable GST, stamp duty, other government charges and levies that apply. The premium will be shown on your policy schedule as the annual premium.

The amount of the premium reflects our assessment of the likelihood of you making a claim and our costs of doing business. When we calculate your premium there are a range of factors we take into account. The importance we place on the factors we use can change and how those factors combine to affect your premium will differ from person to person.

Each time you renew your insurance, your premium is likely to change even if your personal circumstances have not changed. This is because in addition to the premium factors we use, premiums are also affected by other factors including:

- ◆ The cost of claims we have paid to other customers and claims we expect to pay in the future;
- ◆ New and updated data we use to calculate your premium;
- ◆ Changes in government taxes and any state or territory charges or levies;
- ◆ Changes in our approach to calculating your premium;
- ◆ Automatic adjustments to the weekly rent sum insured and building sum insured;
- ◆ Our expenses of doing business;
- ◆ Other commercial factors.

When determining your renewal premium, we also consider how much you paid previously. As such we may limit movements up or down.

Significant factors that affect your premium include a combination of some or all of the following:

- ◆ Address and locality of the property
- ◆ Weekly rent sum insured
- ◆ Building sum insured
- ◆ Year built
- ◆ Use of property (holiday let or permanent tenancy)
- ◆ Excess amounts selected

Premium discounts

In addition to the premium factors, the discounts you qualify for are also a significant factor affecting your premium. The premium you pay for your insurance includes any discounts we have given you. Any discounts are usually calculated and applied before the application of government taxes and charges.

From time to time we might also offer discounts or some other special offer as part of a marketing campaign. If we do this, separate terms and conditions will usually apply. The amount and type of discounts that may be offered can change or be withdrawn.

We regularly offer a discount if you take out a new policy online through our website.

If you are eligible for more than one discount, we usually apply discounts in a predetermined order.

Combined policy discount (CPD)

To be eligible for a combined policy discount you must have the Landlord Residential Building Insurance Policy along with one of the following other policies for the same property:

- ◆ Landlord Preferred Policy; or
- ◆ Landlord Preferred Policy – Self Managed; or
- ◆ Scheer Short Stay Policy.

If you take out a new Landlord Residential Building Insurance Policy, and you already have one of the above listed policies, you are entitled to get the discount on that new policy immediately.

If you have an existing Landlord Residential Building Insurance Policy and you take out a Landlord Preferred Policy, a Landlord Preferred Policy – Self Managed or a Scheer Short Stay Policy for the same property, a pro-rated discount will apply to the premium payable on the Landlord Residential Building Insurance Policy for the remaining period of insurance.

This discount will only apply if both policies are current.

Government taxes & charges

Landlord insurance policies are subject to stamp duty, imposed by state and territory governments, GST and if applicable other government charges and levies.

Financial Claims Scheme

This policy may be a 'protected policy' under the Federal Government's Financial Claims Scheme (FCS) which is administered by the Australian Prudential Regulation Authority (APRA).

The FCS only applies in the extremely unlikely event of an insurer becoming insolvent and the Federal Treasurer making a declaration that the FCS will apply to that insurer.

The FCS entitles certain persons, who have valid claims connected with certain protected policies issued by that insurer to be paid certain amounts by APRA.

Information about the FCS can be obtained from www.fcs.gov.au.